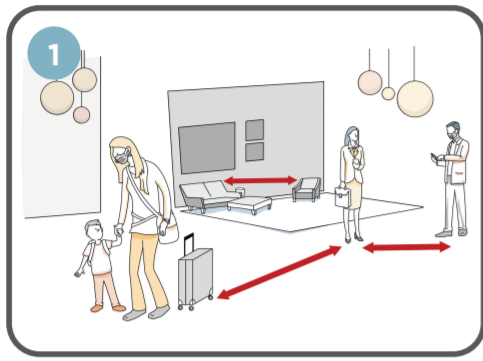


Your safety is our priority

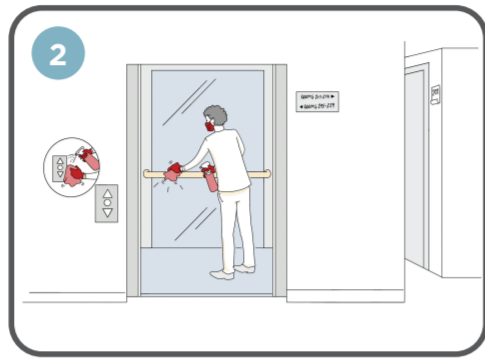
#RADISSONCARES

One of Radisson Hotels' top priorities is the health, safety and security of our guests, employees and business partners worldwide. All our hotels adhere to comprehensive health and safety procedures, including all local laws and legislation. As we remain committed to serve you with our Yes I Can! Spirit we have also provided hotels with our 20-step protocol, which includes strongly recommended measures such as:

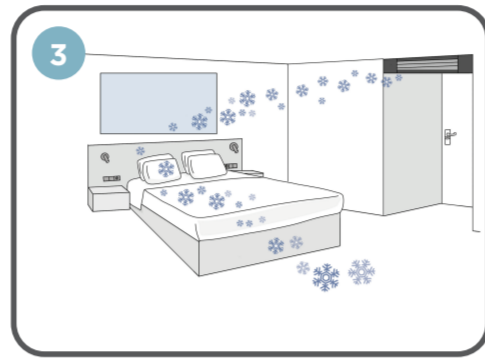
20 STEP SAFETY PROTOCOL



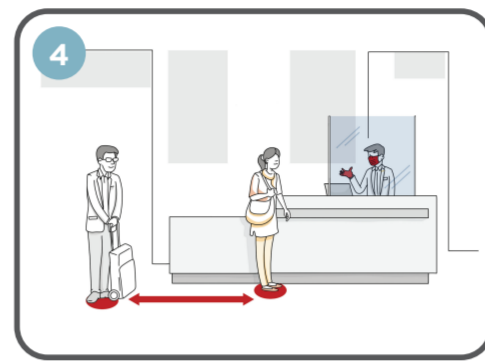
Implement physical distancing measures throughout the hotel



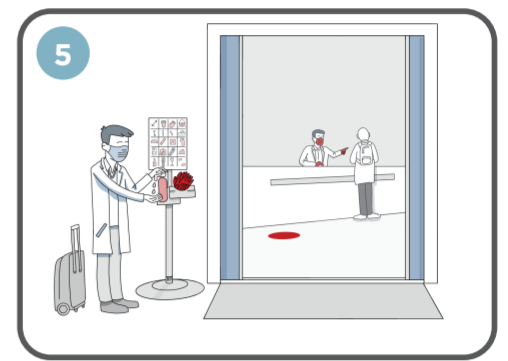
Increase cleaning & disinfection frequency of all hotel areas, paying special attention to high-touch items



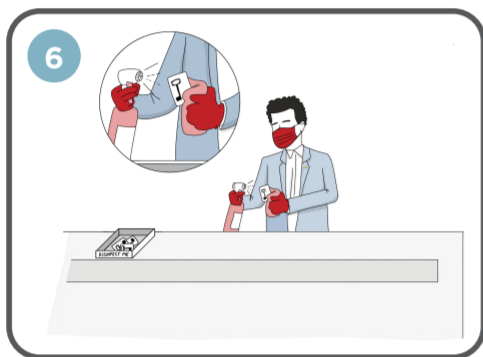
Implement improved air circulation processes to increase air quality



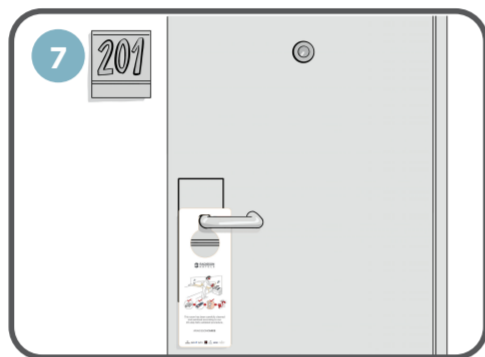
Install protective screens at the front desk between guests and team members



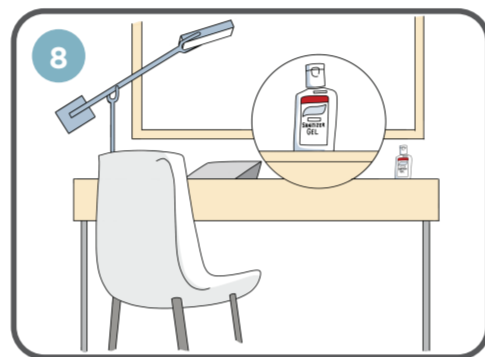
Install stations with alcohol-based hand sanitizer and gloves in the front entrance and hotel public areas



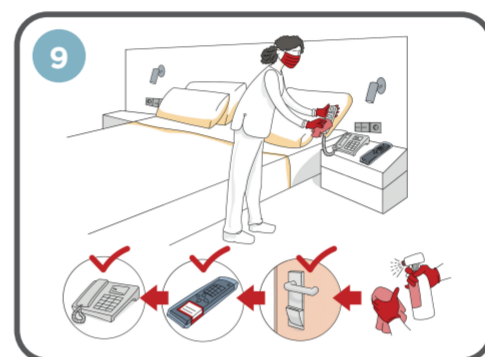
Ensure room keys are disinfected and presented safely upon check-in



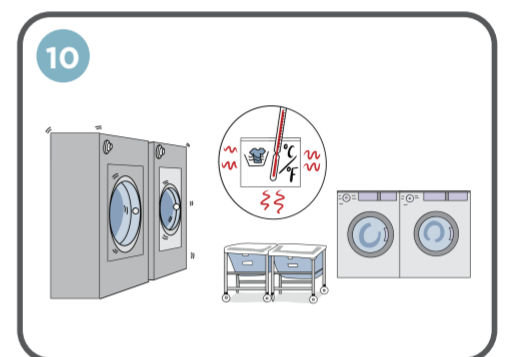
Display door hangers with cleaning and disinfection procedures in each room



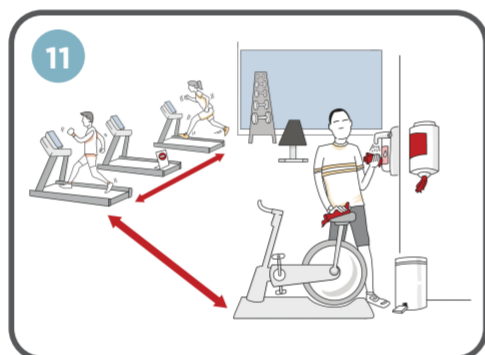
Provide travel size hand sanitizers to guests as an in-room amenity during their stay



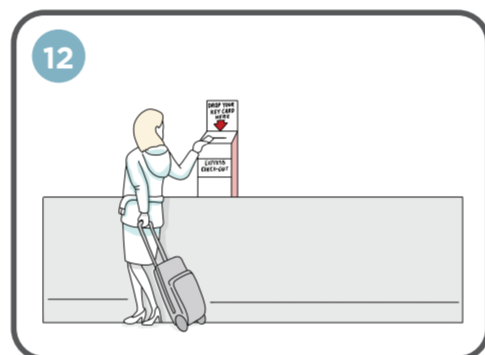
Place TV remote controls in individually sealed protective bag after disinfection



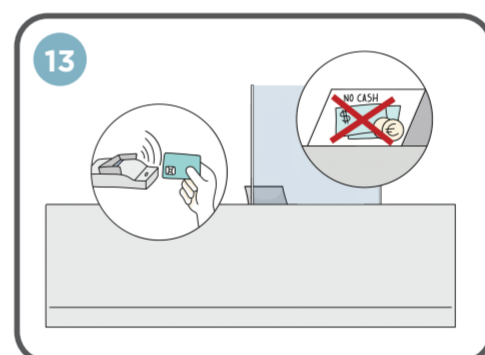
Wash all linen at high temperatures for optimal disinfection



Make sanitizer and disinfectant wipes available to all guests in the fitness and wellness areas

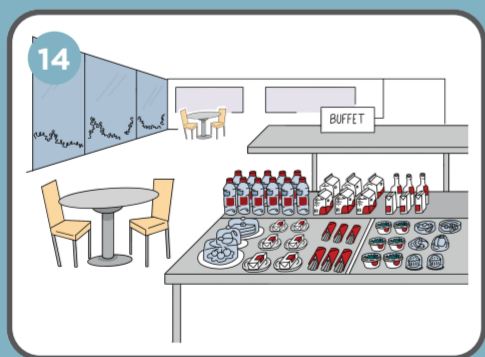


Make Express check-out process available for guests to minimize contact

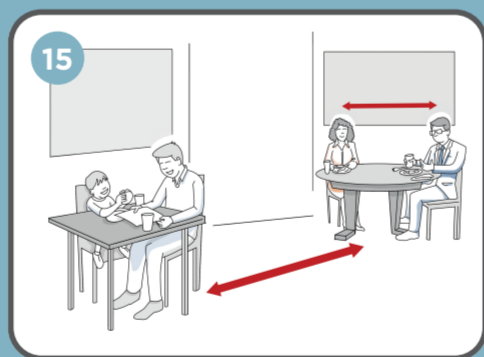


Offer cash-free methods of payments

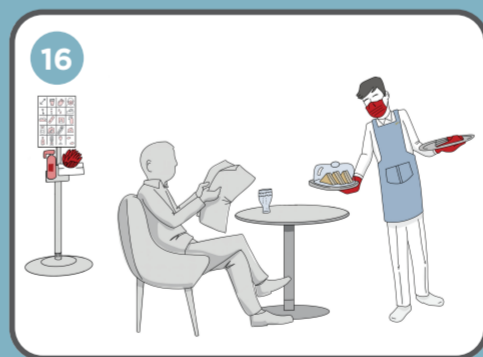
F&B PROTOCOL



Offer individually packaged or Grab & Go food options



Space tables safely apart in all restaurants and bars to ensure physical distancing



Serve all food and beverage respecting strict food safety procedures

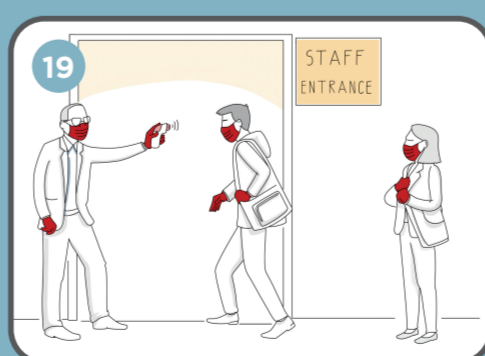


Lock or remove Minibars

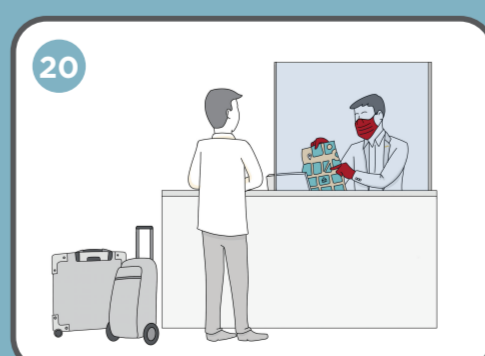
TEAM MEMBER PROTOCOL



Conduct comprehensive hygiene and prevention training programs for team members



Conduct temperature checks for team members and suppliers, if legally permitted or required



Provide team members with Personal Protective Equipment

RADISSON HOTELS
Safety Protocol

In partnership with
SGS

